



English,1

**RCAA 100 P**  
**RCNAA 250 P**  
**RCNAA 300 P**

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**Before Using Your Freezer**

Remove the exterior and interior packing. Check to be sure you have all of the following parts:

- 1 Storage Basket
- 1 Instruction Manual

Before connecting the freezer to the power source, let it stand upright for approximately 2 hours. This will reduce the possibility of a malfunction in the cooling system from handling during transportation.

Clean the interior surface with lukewarm water using a soft cloth.

**Installing Your Freezer**

This appliance is designed to be free standing only, and should not be recessed or built-in.

Place your freezer on a floor that is strong enough to support the freezer when it is fully loaded.

Allow 15 cm of space between the back and sides of the freezer, which allows the proper air circulation.

Locate the freezer away from direct sunlight and sources of heat (stove, heater, radiator, etc.). Direct sunlight may affect the acrylic coating and heat sources may increase electrical consumption. Extreme cold ambient temperatures may also cause the freezer not to perform properly.

Avoid locating the freezer in moist areas. Plug the freezer into an exclusive, properly installed-grounded wall outlet. Do not under any circumstances cut or remove the third (ground) prong from the power cord. Any questions concerning power and/or grounding should be directed toward a certified electrician or an authorized service center.

Activate the super freeze function for 6 hours before loading your food

**Electrical Connection**

For your safety please read the following information



- 1. door seal
- 2. hanging basket
- 3. hinge
- 4. cabinet assembly foamed
- 5. outer tube
- 6. control panel

## OPERATING YOUR FREEZER

### CHEST FREEZER

#### Plug replacement(UK&Ireland only)

Should you need to replace the plug, the wires in the power cable are colour in the following way:

Blue - Neutral 'N'

Brown - Live 'L'

Green&Yellow - Earth 'E'

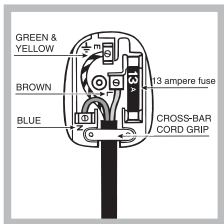
As the colours of the wires in the power cable may not correspond with the coloured markings identifying the terminals in your plug, and proceed as follows:

The green&yellow wire must be connected to the terminal in the plug that is marked with the letter E or by the earth symbol.

The blue wire must be connected to the terminal that is marked with the letter N.

The brown wire must be connected to the terminal that is marked with the letter L.

If power supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similar qualified person in order to avoid a hazard.



#### Temperature Control

The range of the temperature control is from position "Min" the warmest to "Max" the coldest. Adjust the temperature control to the setting that best suits your needs. The setting of medium position should be appropriate for home or office freezer use.

When turn to "\*", the freezer getting "fast freeze" and the compressor will not stop until you turn the knob to the other position.

#### NOTE:

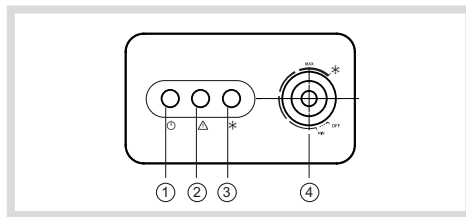
Turning the temperature control to "OFF" position stops the cooling cycle but does not shut off the power to the freezer.

If the unit is unplugged, lost power, or turned off; you must wait 3 to 5 minutes before

Restarting the unit. If you attempt to restart before this time delay, the freezer will not start.

Large amounts of food will lower the cooling efficiency of the appliance.

If you choose to change the thermostat setting, adjust thermostat control by one numerical increment at a time. Allow several hours for temperature to stabilize between adjustments.



1. Power LED
2. Running LED
3. Super freeze
4. Thermostat knob

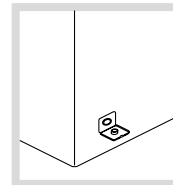
## OPERATING YOUR FREEZER

### CHEST FREEZER

#### Defrosting Your Freezer

When? For the most efficient operation and minimum energy consumption, defrost the freezer when the frost on the freezer walls is excessive or 5 to 10 mm thick.

Choose a time when the stock of frozen food is low.



- .Remove the drain plug on the inside floor of the freezer by rotating it.
- .Place a shallow pan outside drain outlet. The defrost water will drain out

#### CAUTION

Do not use boiling water because it may damage the plastic parts. In addition, never use a sharp or metallic instrument to remove frost as it may damage the cooling coils and will void the warranty. We recommend using the plastic scraper .

Remove the frozen food from the freezer and place it in a cooler to protect the food.

Turn the thermostat knob to "OFF".

Unplug the freezer. The Power Supply light should be off (green light out).

During defrosting, the ice melts into the cabinet.

Remove the drain plug on the inside floor of the freezer by rotating it.

Place a shallow pan outside drain outlet.

The defrost water will drain out.

Check the pan occasionally so the water does not overflow.

Clean the interior of the freezer.

Replace the plug on the inside floor.

Reset the thermostat to desired setting.

Allow the cabinet to cool for one hour.

Return food to the freezer.

#### HELPFUL HINT:

Defrosting usually takes a few hours. Leaving the door open will help speed the process. Also, pouring warm water (not boiling) on the ice/frost will help speed melting. If you must use a scraper- please use caution - it is very easy to damage the freezer compartment and void your warranty.

#### The Freezer Compartment

This compartment is designed for the long-term storage of frozen food.

The storage life of frozen foods varies and the recommended storage time should not be exceeded. The instructions regarding the care of frozen foods should be followed when defrosting the freezer.

Pre-packed commercially frozen food should be stored in accordance with the frozen foods manufacturer's instructions for a four star frozen food storage compartment or home freezer.

Place frozen food into the freezer as quickly as possible after purchase. If there are instructions on the packet, carefully follow these instructions regarding storage times.

The freezer door is susceptible to breaking due to excessive ice build up. Be sure to defrost when the ice reaches 5 to 10 mm thick.

A storage basket is provided for the organization of odd-shaped items. To reach other packages in the freezer, just slide the basket to one side, or lift it out.

## CARE AND MAINTENANCE

### CHEST FREEZER

#### Declaration of conformity

This appliance is designed to store food and is manufactured in conformity with European Directive 90/128/EEC, 02/72/EEC and Regulation(EC)No.1935/2004



This appliance is designed, manufactured, and retailed in compliance with:

- the safety objectives of the Low Voltage Directive 2006/95/CE(that substitutes Directive 72/73/CEE and successive amendments);

- the protection requirements of the 'EMC' Directive 89/336/EEC amended by Directive 93/68/EEC

The electrical safety of the appliance can only be guaranteed if the product is connected to an approved earth connection.

#### Cleaning Your Freezer

Upon installation of your new appliance, it is recommended that it be cleaned thoroughly. Turn the temperature control to "OFF", unplug the freezer, remove the food and storage basket.

Wash the inside with a damp warm cloth containing a water and baking soda solution. The solution should be about 2 tablespoons of baking soda to a quart of water.

Wash the storage basket with a mild detergent solution.

Be sure to keep the door gasket (seal) clean to keep the unit running efficiently.

The outside of the freezer should be cleaned with mild detergent and warm water.

Dry the interior and exterior with a soft cloth. The condenser coils should be vacuumed when they are dusty or dirty.

It is recommended that the unit be cleaned each time it is defrosted to help keep the unit odor free and running efficiently.

#### Vacation Time

Remove all the food.

Unplug the freezer.

Clean the freezer.

Leave the door open slightly to avoid possible formation of condensation, mold, or odors.

Use extreme caution in the case of children. The unit should not be accessible to child's play.

Short vacations: Leave the freezer operating during vacations of less than three weeks.

Long vacations: If the appliance will not be used for several months, remove all food and unplug the power cord. Clean and dry the interior thoroughly. To prevent odor and mold growth, leave the door open slightly: blocking it open if necessary or have the door removed.

## PROBLEMS WITH YOUR FREEZER

### CHEST FREEZER

#### Moving Your Freezer

Remove all the food.

Securely tape down all loose items inside your freezer.

Remove the rollers to prevent damage.

Tape the doors shut.

Be sure the freezer stays in the upright position during transportation.

#### Energy Saving Tips

The freezer should be located in the coolest area of the room, away from heat producing appliances or heating ducts, and out of the direct sunlight.

Let hot foods cool to room temperature before placing in the freezer. Overloading the freezer forces the compressor to run longer. Foods that freeze too slowly may lose quality, or spoil.

Be sure to wrap foods properly, and wipe containers dry before placing them in the freezer. This cuts down on frost build-up inside the freezer.

Freezer storage bin should not be lined with aluminum foil, wax paper, or paper toweling. Liners interfere with cold air circulation, making the freezer less efficient.

Organize and label food to reduce door openings and extended searches. Remove as many items as needed at one time, and close the door as soon as possible.

Try not to open the door too often, especially when the weather is wet and hot. Once you open the door, mind to close it as soon as possible.

Every now and then check if the appliance is sufficiently ventilated (adequate air circulation behind the appliance).

For household refrigerating appliances, in normal temperature conditions, please arrange the thermostat at the middle setting.

Before loading the appliance with packages of fresh foods, make sure they are cooled to ambient temperature.

Ice and frost layer increase energy consumption, so do clean the appliance as soon as the layer is 3-5 mm thick.

If it is the outer condenser, the rear wall should be always clean, free of dust or any impurities.

Always consider instructions stated in sections Positioning and Energy Saving Tips, otherwise the energy consumption is substantially higher.

You can solve many common freezer problems easily, saving you the cost of a possible service call. Try the suggestions below to see if you can solve the problem before calling the servicer .

## TROUBLESHOOTING GUIDE

### CHEST FREEZER

PROBLEM	POSSIBLE CAUSE
Freezer does not operate	Not plugged in. The circuit breaker tripped or a blown fuse. The freezer temperature control is set at "0/OFF"
Compressor turns on and off frequently	The room temperature is hotter than normal. A large amount of food has been added to the freezer. The door is open too often. The door is not closed completely. The temperature control is not set correctly. The door gasket does not seal properly. The freezer does not have the correct clearances. The freezer has recently been disconnected for a period of time. Four hours are required for the freezer to cool down completely
Temperature inside the freezer is too warm	Temperature control is set too warm. Turn the control to a cooler setting and allow several hours for the temperature to stabilize. Door is kept open too long or is opened too frequently. Warm air enters the freezer every time the door is opened. Open the door less often. The door is not closed completely. The door gasket does not seal properly. A large amount of warm or hot food might have been stored recently. Wait until the freezer has had a chance to reach its selected temperature. The freezer has recently been disconnected for a period of time. Four hours are required for the freezer to cool down completely.
Temperature inside the freezer is too cold	Temperature control is set too cold. Turn the control to a warmer setting and allow several hours for the temperature to stabilize
Popping or cracking sound when compressor comes on	Metal parts undergo expansion and contraction, as in hot water pipes. This is normal. Sound will level off or disappear as freezer continues to run
Bubbling or gurgling sound, like water boiling	Refrigerant (used to cool freezer) is circulating throughout the system. This is normal
Vibrations	Check to assure that the freezer is level. Floor is uneven or weak. Freezer rocks on the floor when it is moved slightly. Be sure floor can adequately support freezer. Level the freezer by putting wood or metal shims under part of the freezer. The freezer is touching the wall. Re-level the freezer and move it from the wall. See "Installation Instructions"

## TROUBLESHOOTING GUIDE

### CHEST FREEZER

PROBLEM	POSSIBLE CAUSE
Moisture forms on inside freezer walls	Weather is hot and humid, which increases internal rate of frost build-up. This is normal. Door is slightly open. Door is kept open too long, or is opened too frequently. Open the door less often. The door is not sealed properly
Moisture forms on outside of freezer	Door is slightly open, causing cold air from inside the freezer to meet warm moist air from outside
The door will not close properly	The freezer is not level. The gasket is dirty. The storage basket is out of position

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance. (A2:06)

For compression-type appliances which use flammable refrigerants, instructions shall include information pertaining to the installation, handling, servicing (IEC 60335-2-24:2010)

- WARNING Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer (IEC 60335-2-24:2010)

- WARNING Do not damage the refrigerant circuit (IEC 60335-2-24:2010)

#### DANGER or WARNING:

- Risk of child entrapment. Before you throw away your old refrigerator or freezer:
  - Take off doors.
  - Leave the shelves in place so that children may not easily climb inside."
- Do not use extension cords.

- WARNING Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer (IEC 60335-2-24:2010)

Appliances which use flammable insulation blowing gases, instructions shall include information regarding disposal of the appliance (IEC 60335-2-24:2010)

Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

This appliance is intended to be used in household and similar applications (list)

Guarantee

After Sales Service

12 months Parts and Labour Guarantee

Your appliance has the benefit of our manufacturer's guarantee, which covers the cost of breakdown repairs for twelve months from the date of purchase.

This gives you the reassurance that if, within that time, your appliance is proven to be defective because of either workmanship or materials, we will, at our discretion, either repair or replace the appliance at no cost to you.

This guarantee is subject to the following conditions:

- The appliance has been installed and operated correctly and in accordance with our operating and maintenance instructions.
- The appliance is used only on the electricity or gas supply printed on the rating plate.
- The appliance has been used for normal domestic purposes only.
- The appliance has not been altered, serviced, maintained, dismantled, or otherwise interfered with by any person not authorised by us.
- Any repair work must be undertaken by us or our appointed agent.
- Any parts removed during repair work or any appliance that is replaced become our property.
- The appliance is used in the United Kingdom or Republic of Ireland.

The guarantee does not cover:

- Damage resulting from transportation, improper use, neglect or interference or as a result of improper installation.
- Replacement of any consumable item or accessory. These included but not limited to: plugs, cables, batteries, light bulbs, fluorescent tubes and starters, covers and filters.
- Replacement of any removable parts made of glass or plastic.

THIS GUARANTEE WILL NOT APPLY IF THE APPLIANCE HAS BEEN USED IN COMMERCIAL OR NON-DOMESTIC PREMISES.

5 Year Parts Guarantee

Hotpoint also offers you a free 5 year parts guarantee. This additional guarantee is conditional on you registering your appliance with us and the parts being fitted by one of our authorised engineers. There will be a charge for our engineer's time. To activate the extra parts warranty on your appliance, simply call our registration line on 08448 242424 (Republic of Ireland 01 230 0233).

Extended Guarantees

We offer a selection of protection plans that enable you to fully cover yourself against the expense of repair bills for the life of your policy. To find the ideal plan for you please call our advice line on 08448 226 226 (Republic of Ireland 01 230 0233).

Helpdesk Service

We have a dedicated team who can provide free advice and assistance with your appliance if you experience any technical difficulties within the first 90 days of ownership. Simply call our Hotpoint Service Hotline on 08448 224 224 (Republic of Ireland 0818 313 413) for telephone assistance, or, where necessary, to arrange for an engineer to call.

We pride ourselves on ensuring that you and your Hotpoint appliance receive the very highest level of service. No one understands Hotpoint appliances like we do, so for service from the people that know your appliance best, simply call 08448 224 224.

Our operators are on hand to answer your call every day including weekends and bank holidays.

Our team of 1000 technicians are the largest white goods service organisation in the UK and Ireland available to provide fast, reliable and local service. They have all undergone extensive training at our Training Centre of Excellence and are equipped with the latest diagnostic tools to deliver expert servicing of your Hotpoint appliance.

UK: 08448 224 224  
 Republic of Ireland: 0818 313 413  
 or visit  
[www.hotpointservice.co.uk](http://www.hotpointservice.co.uk)

Model number: \_\_\_\_\_

Serial number: \_\_\_\_\_

Parts and Accessories

We supply a full range of genuine replacement parts as well as accessory products that protect and hygienically clean your appliance to keep it looking good and functioning efficiently throughout its life.

UK: 08448 225 225  
 Republic of Ireland: 0818 313 413  
 or visit  
[www.hotpointservice.co.uk](http://www.hotpointservice.co.uk)

Appliance Registration

We want to give you additional benefits of Hotpoint ownership. To activate your free 5 year parts guarantee you must register your appliance.

By registering your appliance with us not only do you activate the guarantee all your information will be logged onto our repair system. In the unfortunate event that you need assistance we will have your appliance details to hand when you call us.

UK: 08448 24 24 24  
 Republic of Ireland: 01 230 0800  
 or visit  
[www.hotpointservice.co.uk](http://www.hotpointservice.co.uk)

Indesit Company UK Ltd. Morley Way, Peterborough, PE2 9JB  
 Indesit Ireland Ltd. The Crescent Building, Northwood Park, Santry, Dublin 9.

Recycling and Disposal Information

As part of Hotpoint's continued commitment to helping the environment, Hotpoint reserves the right to use quality, recycled components to keep down customer costs and minimise material wastage.

Please dispose of packaging and old appliances carefully. To minimise the risk of injury to children, remove the door, plug, and cut the mains cable off flush with the appliance. Dispose of these parts separately to ensure that the appliance can no longer be plugged into mains socket, and the door cannot be locked shut.

